



Manage your retirement account in Member Access

Want to know how much service credit you have with your retirement system? You have a 365/24/7 connection to this information with Member Access. Start by signing in at www.online.retirement.sc.gov. You can then:

- **Review your service credit.** Along with age, service credit determines whether you are eligible for retirement.
- **Manage service credit purchases.** You can calculate an unofficial cost estimate to buy service credit. You can also submit a service purchase request.
- **Submit a service retirement application.** Apply for retirement up to six months before your retirement date. You can also view the status of your application.
- **Change your State Optional Retirement Program service provider, if applicable.** Changes can be made during annual open enrollment, which occurs January 1 to March 1.
- **Update your contact information.** Updating your information helps PEBA keep in touch with you now and in retirement. You can expect occasional email updates about important issues or operational changes.
- **Review your beneficiary information.**
 - A primary beneficiary receives any retirement

benefits payable upon your death.

- A contingent beneficiary may receive benefits if you die while still in service and if all of your primary beneficiaries die before you.
- Incidental death benefit beneficiaries receive the incidental death benefit payable upon your death, if you were eligible for the benefit.
- **Review your account balance.** Your account balance does not affect the calculation of your monthly retirement benefit, but may be payable as a death benefit to your beneficiary. Your account balance also reflects the amount that would be payable if you terminate employment and take a refund of your contributions.
- **Request a refund.** Taxes are applicable to your account balance if you request a refund.

Inactive members can review their account balance and update their contact information. You are an inactive member if you are not working and contributing to your account and have not retired.

Questions?

Call PEBA's Customer Contact Center at 803.737.6800 or 888.260.9430.