



2021 Contact Connection Directory

| Vendor | Program(s) | Address for benefits administrators' use | Benefits administrators' contact(s) | Address for subscribers' use | Subscribers' contact(s) |
|---|--------------------------|--|---|--|--|
| BlueCross BlueShield of South Carolina www.statesc.southcarolinablues.com www.companionbenefitalternatives.com | State Health Plan | State Health Plan P.O. Box 100605 Columbia, SC 29260-0605 | Customer service: 800.868.2520 803.736.1576 Fax: 803.264.4204 Website/supplies: Shirley Fortune 803.264.9182 | State Health Plan P.O. Box 100605 Columbia, SC 29260-0605 | Customer service: 800.868.2520 or 803.736.1576 Weight management/chronic disease management: 855.838.5897, option 2 |
| | Medi-Call | BlueCross BlueShield of SC AX 650 I-20 Alpine Road Columbia, SC 29219 | Customer service: 800.925.9724 803.699.3337 Fax: 803.264.0183 Website/supplies: Edde Journey 803.264.3738 | BlueCross BlueShield of SC AF 650 I-20 Alpine Road Columbia, SC 29219 | 800.925.9724 803.699.3337 Fax: 803.264.0183 |
| | Behavioral health | State Health Plan P.O. Box 100605 Columbia, SC 29260-0605 | Customer service: 800.868.2520 803.736.1576 Fax: 803.714.6456 Website/supplies: Scottie Claiborne 803.382.5791 | State Health Plan P.O. Box 100605 Columbia, SC 29260-0605 | Customer service: 800.868.2520 or 803.736.1576 Precertification: 800.868.1032 Case management, behavioral health coaching: 800.868.1032 ext. 25835 |
| | Dental Plus Basic Dental | BlueCross BlueShield of SC P.O. Box 100300 Columbia, SC 29202 | Customer service: 888.214.6230 803.264.3702 Fax: 803.264.7739 Website/supplies: Jasmine Pompey 803.264.3532 | BlueCross BlueShield of SC P.O. Box 100300 Columbia, SC 29202 | Customer service: 888.214.6230 or 803.264.7323 Fax: 803.264.7739 |

| Vendor | Program(s) | Address for benefits administrators' use | Benefits administrators' contact(s) | Address for subscribers' use | Subscribers' contact(s) |
|---|---|---|---|--|--|
| Selman & Company www.selmantricareresource.com/sc | GEA TRICARE Supplement Plan | One Integrity Parkway Cleveland, OH 44143 | Client management: Ron Erjavec 800.646.9336, Ext. 385 rerjavec@selmanco.com Enrollment: 800.638.2610, option 2 | P.O. Box 29151 Hot Springs, AR 71903 | Customer service: 866.637.9911, option 1 Customer service fax: 440.646.9336, Ext. 262 Enrollment questions: 800.638.2610, option 1 Customer service email: memberservices@selmanco.com |
| Express Scripts www.Express-Scripts.com | Prescription Drug Program Express Scripts Medicare | | Client service team: 855.612.3128 Website/supplies: 855.612.3128 | State Health Plan Prescription Drug Program Express Scripts Attn: Commercial Claims P.O. Box. 14711 Lexington, KY 40512-4711 Express Scripts Medicare Express Scripts Attn: Medicare Part D P.O. Box 14718 Lexington, KY 40512-4718 | Customer service: 855.612.3128 800.716.3231 (TTY) |
| EyeMed www.eyemedvisioncare.com/pebaoe | State Vision Plan | EyeMed 4000 Luxottica Place Mason, OH 45040 | Customer service: 877.735.9314 Benefits administrator client service team: ac@eyemed.com Health fair/open enrollment event support: openenrollment@eyemed.com Account Manager: Sherry Bowling 513.765.3933 Fax: 513.492.3933 | EyeMed 4000 Luxottica Place Mason, OH 45040 Out-of-network claims: EyeMed Vision Care Attn: OON Claims P.O. Box 8504 Mason, OH 45040-7111 | Customer service: 877.735.9314 |

| Vendor | Program(s) | Address for benefits administrators' use | Benefits administrators' contact(s) | Address for subscribers' use | Subscribers' contact(s) |
|---|---|--|--|---|---|
| MetLife www.metlife.com/scpeba | Basic Life/AD&D Optional Life/AD&D Dependent Life-Spouse/AD&D Dependent Life-Child | Statement of Health: MetLife Statement of Health Unit P.O. Box 14069 Lexington, KY 40512-4069 Fax: 859.225.7909 SOHSubmissions@metlife.com Retirees: MetLife Recordkeeping and Enrollment Services P.O. Box 14401 Lexington, KY 40512-4401 888.507.3767 Claims: MetLife Group Life Claims P.O. Box 6100 Scranton, PA 18505-6100 Fax: 570.558.8645 lifeclaimsubmit@metlife.com | Statement of Health: 800.638.6420, option 1 Retirees: 888.507.3767 Claims: 800.638.6420 Continuation: 866.492.6983 Conversion: 877.275.6387 Fax: 866.545.7517 Escalated issues: Stephanie Brisker 770.407.2436 sbrisker@metlife.com | Statement of Health: MetLife Statement of Health Unit P.O. Box 14069 Lexington, KY 40512-4069 Fax: 859.225.7909 SOHSubmissions@metlife.com Retirees: MetLife Recordkeeping and Enrollment Services for Retirees P.O. Box 14401 Lexington, KY 40512-4401 Claims: MetLife Group Life Claims P.O. Box 6100 Scranton, PA 18505-6100 Fax: 570.558.8645 | Statement of Health: 800.638.6420, option 1 Retirees: 888.507.3767 Claims: 800.638.6420 Continuation: 866.492.6983 Conversion: 877.275.6387 Fax: 866.545.7517 |
| Standard Insurance Company www.standard.com/mybenefits/southcarolina | Basic Long Term Disability Supplemental Long Term Disability | Claims: The Standard P.O. Box 2800 Portland, OR 97208 Medical underwriting: The Standard Attn: Medical Underwriting 900 SW Fifth Avenue Portland, OR 97204 | Claims inquiries: 800.628.9696 Fax: 800.437.0961 Medical evidence: 800.843.7979 Account management: Leslie Huffman 971.321.6708 lhuffman@standard.com | Claims: The Standard P.O. Box 2800 Portland, OR 97208 Medical underwriting: The Standard Attn: Medical Underwriting 900 SW Fifth Avenue Portland, OR 97204 | Claims inquiries: 800.628.9696 Fax: 800.437.0961 Medical evidence: 800.843.7979 Continued benefits (conversion): 800.378.4668 |

| Vendor | Program(s) | Address for benefits administrators' use | Benefits administrators' contact(s) | Address for subscribers' use | Subscribers' contact(s) |
|--|------------|---|--|--|---|
| ASIFlex www.ASIFlex.com/SCMoneyPlus | MoneyPlus | Claims, direct deposits and other communication: ASIFlex P.O. Box 6044 Columbia, MO 65203 | Customer service: 833.SCM.PLUS (833.726.7587) asi@asiflex.com Fax: 877.879.9038 Day-to-day Assistant Account Manager: Sarah Luebrecht 573.777.5635 888.602.4132, ext. 5633 SC@asiflex.com Account Manager: Gordon Sherard 573.239-9692 gsherard@asiflex.com Data Team Lead (payroll deduction file processing) Jason House SCdata@asiflex.com | ASIFlex P.O. Box 6044 Columbia, MO 65203 | Customer service: 833.SCM.PLUS (833.726.7587) asi@asiflex.com Fax: 877.879.9038 Central Bank HSA customer service: 866.719.2122 |