



Tools and resources

Insurance Benefits Training 2024

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Important information

- This overview is not meant to serve as a comprehensive description of the insurance benefits offered by PEBA.
- More information can be found in the following:
 - Benefits Administrator Manual; and
 - <u>Insurance Benefits Guide</u>.
- The plan of benefits documents, certificates of coverages and benefits contracts contain complete descriptions of the benefits offered by or through PEBA. Their terms and conditions govern these benefits.

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Tools and resources

- Employee Benefits Services (EBS).
- <u>Benefits Administrator Manual</u> (BA Manual).
- <u>Plan of Benefits</u>.
- <u>Insurance Benefits Guide</u>.
- Insurance Summary.
- Navigating Your Benefits.
- PEBA Health Hub.
- PEBA Update weekly e-newsletter and archives.

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Tools and resources

- · Employer Services.
 - Participate in online question-and-answer or informational sessions.
 - Participate in online Employer Advisory Group meetings.
 - Request one-on-one assistance.
 - $\bullet \ \ \textbf{Email} \underline{\textbf{EmployerServices@peba.sc.gov}} \ \textbf{to request training and share}$ your feedback.
 - Employers' webpage.
- Employer Support line through Customer Service.
 - Select Option 6, then select:
 - · Option 1 for insurance accounting;
 - Option 2 for insurance; or
 Option 3 for retirement.

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Disclaimer

This presentation does not constitute a comprehensive or binding representation of the employee benefit programs PEBA administers. The terms and conditions of the employee benefit programs PEBA administers are set out in the applicable statutes and plan documents and are subject to change. Benefits administrators and others chosen by your employer to assist you with your participation in these employee benefit programs are not agents or employees of PEBA and are not authorized to bind PEBA or make representations on behalf of PEBA. Please contact PEBA for the most current information. The language used in this presentation does not create any contractual rights or entitlements for any person.

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