



Request for Confidential Communications

Complete the following request form and return it to PEBA at the address below. If PEBA agrees to the confidential communications request, it will inform the third-party administrators that you designate on this form. **To request confidential communications from BlueCross BlueShield of South Carolina (BlueCross), you must complete the form on the next page. Please note that you must send the BlueCross form to the address listed on the form for your request to be processed by BlueCross.**

Section A: Individual requesting confidential communications

Name: _____ Benefits Identification Number (BIN): _____

Address: _____

Telephone: _____ Email: _____

Section B: To the individual

Please read the following and provide the information requested.

You have the right to request that we communicate about your Protected Health Information by alternative means or to an alternative location to avoid endangering you. We will accommodate your request if (a) it is reasonable; (b) you state clearly that failure to communicate your Protected Health Information by the alternative means or to the alternative location could endanger you; and (c) you provide reasonable alternative means or location for communicating with you.

- I request that you communicate with me about my Protected Health Information by alternative means. Please provide full information on the alternative means you want PEBA to use.

- I request that you communicate with me about my Protected Health Information at the following alternative location. Please provide full information on the alternative location.

Individual's signature

I attest that failure to communicate my PHI by the alternative means or to the alternative location I request could endanger me.

Signature: _____ Date: _____

If this request is by a personal representative on behalf of the individual, complete the following.

Personal representative's name: _____

Relationship to individual: _____

You are entitled to a copy of this request. Return this form to:

S.C. PEBA
Attn: Privacy Office
202 Arbor Lake Drive
Columbia, SC 29223

CONFIDENTIAL COMMUNICATIONS REQUEST
BlueCross BlueShield of South Carolina

Purpose: This form is used for an individual's request that we use alternative means or an alternative location when communicating about protected health information.

SECTION A: Individual requesting confidential communications.

Name: _____

Address: _____

Telephone: _____ Identification Number: _____

SECTION B: To the individual—please read and provide the information requested.

You have the right to request that we communicate about your protected health information by alternative means or to an alternative location to avoid endangering you. We will accommodate your request if (a) it is reasonable, (b) you state clearly that failure to communicate your protected health information by the alternative means or to the alternative location could endanger you, and (c) you provide reasonable alternative means or location for communicating with you. We will not investigate the validity of your claim that failure to communications with you by the alternative means or location could endanger you.

I request that you communicate with me about my protected health information by alternative means.
(Please provide full information on the alternative means you want us to use)

I request that you communicate with me about my protected health information at this alternative location.
Please provide full information on the alternative location:

INDIVIDUAL'S SIGNATURE.

I attest that failure to communicate my protected health information by the alternative means or to the alternative location I request could endanger me.

Signature: _____ Date: _____

If this request is by a personal representative on behalf of the individual, complete this section:

Personal Representative's Name: _____

Relationship to Individual: _____

You are entitled to a copy of this request.

Please return this form to:

Vinnetta Osborne, HIPAA Privacy Official
P.O. Box 100300 (AX-G50)
Columbia, SC 29202